

PRESS RELEASE

Wiener Neudorf 04.07. 2024

## Fear of a dead EV battery:

## Can you continue driving when the display shows that SoC close to 0%?

Wiener Neudorf 04. 07. 2024 - One of the biggest uncertainties for existing and future EV drivers is the fear of being stranded on the road due to a dead battery. Vague information about the amount of energy available and the way in which this information is determined and presented to the driver on the vehicle display contributes to confusion and has a negative impact on the acceptance of electromobility. Thanks to the unique technology of the independent AVILOO battery diagnostics, drivers now have better insight into the actual available energy of their vehicle battery and therefore also into greater safety.

It is well known that electric vehicle batteries have so-called buffers (top and bottom) and contain more energy than what is displayed. These buffers are not physically placed at the top and bottom ends of the battery, but they serve to protect the battery from full charge (upper buffer) or complete discharge (lower buffer). Full charges and complete discharges damage the battery because they increase wear and accelerate degradation. There are two main strategies used by electric vehicle manufacturers – some manufacturers do not use an upper buffer, while others do. However, the lower buffer is always present and consists of two parts – a segment that is not available to the driver and a so-called emergency reserve, which serves as a safety measure if the battery is indicated as empty. Thanks to this emergency reserve, vehicles are highly unlikely to break down on the road, even if the SoC (State of Charge) on the display approaches 0%. Depending on the available emergency reserve energy and the condition of the vehicle, it is possible to continue driving to the next charging station.

It is crucial for drivers to know whether their vehicle has an emergency reserve and how extensive it is. This information is contained in the <u>AVILOO Battery Performance Report</u>, a comprehensive statistical report that provides important data on numerous key characteristics of electric vehicles. The report, which will be published in full in autumn 2024, currently includes two categories of data - the emergency reserve converted into kilometres according to WLTP and the deviation of the real range from the WLTP value.

"If drivers have information about the level of the emergency reserve, they can get rid of their fear and plan their route more optimally," says DI Nikolaus Mayerhofer, CTO of AVILOO. The greater this emergency reserve is, the "emptier" you can drive to the fast charger. Since the charging process is faster the emptier the battery is, the quick charging time can be shortened even more so. On the other hand, for vehicles with a small emergency reserve, it is advisable to use the fast charger before reaching 0% SoC."

Especially with used electric vehicles, it should be noted that the SoC display on the screen can be inaccurate by a few percentage points. The charge level is based on complex measurement technology, which consists of hardware, software, and algorithms, which can cause errors. If a long journey without charging is expected, during which the SOC value could be close to zero, the battery should be recalibrated by being fully charged at least once before the journey. This is especially important for vehicles with LFP batteries (lithium iron phosphate), as measuring the SoC is even more difficult in this case.

This and other information relevant to EV drivers can be found in the <u>AVILOO Battery</u> <u>Performance Report</u>, which will be fully available starting in September 2024.

AVILOO GmbH is the global market leader in battery diagnostics for electric and plug-in hybrid vehicles. As an Austrian company with a global reach, AVILOO is characterized by independent and reliable technology. The battery tests are user-friendly and customized to the needs of each user. The PREMIUM Test, the most accurate and comprehensive test, is TÜV-certified, while the FLASH Test, the fastest comprehensive test on the market, is CARA-approved.

AVILOO works with wellknown partners such as TÜV Süd, Arval, ADAC, AXA Versicherung, Hyundai Motor Deutschland, Maverick, Viking, Norsk Elbilforeningen, Diagno, au2part, Applus, VAA, ÖAMTC, ARBÖ, VAB, Elgersma and many others.

Contact:

Radinka Danilov Sehovic, Senior Communication Expert

AVILOO GmbH

radinka.sehovic@aviloo.com

Tel.: +43 676 88932 209

WWW.AVILOO.COM

connect to detect.