

## PRIVACY POLICY

Effective Date: January 1, 2025

AVILOO Inc. ("we," "our," or "us") respects your privacy and is committed to protecting the personal information we collect. This Privacy Policy describes how we collect, use, disclose, and safeguard your data when you use our services, in compliance with applicable U.S. state and federal privacy laws. By accessing or using our services, you agree to the terms outlined in this Privacy Policy.

### 1. Information We Collect

We collect information that you voluntarily provide and data generated automatically through your interactions with our services. This includes:

#### 1.1. Personal Information

- Name, email address, and phone number
- Shipping and billing addresses
- Payment details

#### 1.2. Technical Data

- Device information
- IP address and browsing behavior
- Log files and cookies

#### 1.3. Device and Diagnostic Data

- Data generated by devices we provide for battery testing (e.g., state of health and usage data)

### 2. How We Use Your Information

We use the information collected for:

- Providing services and delivering test results
- Communicating updates or responding to inquiries
- Improving services and conducting research
- Ensuring compliance with legal obligations

### 3. Sharing Your Information

We may share your data with:

- **Service Providers:** Third-party vendors for payment processing, data analysis, or customer support
- **Legal Obligations:** To comply with applicable laws or regulatory requirements
- **Affiliates:** If necessary for our business operations

### 4. Your Rights

Depending on your state, you may have specific rights regarding your personal data, such as:

- **Access:** Request details about the data we collect and process.
- **Correction:** Update incorrect or incomplete information.
- **Deletion:** Request deletion of personal data, subject to exceptions under the law.
- **Opt-Out:** Refuse the sale of your personal data (if applicable).

For assistance with your rights, contact us at [info@aviloo.com](mailto:info@aviloo.com)

## 5. Cookies

Our website uses so-called cookies. These are small text files that are stored on your terminal device with the help of the browser. We use cookies to better understand how you use our website in order to make our offer more user-friendly. For example, they allow us to recognize your browser on your next visit.

Here you can find an overview of all cookies used. You can give your consent to entire categories or view more information to select only certain cookies:

*Necessary*- Necessary cookies enable basic functions and are required for the website to function properly. Therefore, you cannot disable them. This type of cookies is used exclusively by the website operator (first-party cookie) and all information stored in the cookies is sent only to this website.

*Functional*- Functional cookies allow this website to provide certain features and store information entered by the user - for example, names already registered or language selection. This ensures improved and personalized functions.

*Performance*- Performance cookies collect information about how this website is used. The website operator uses these cookies to improve the attractiveness, content, and functionality of the website.

Statistics- & Marketing Table (see below)

Note: This enumeration cannot claim to be complete, as Google's experience shows that they are always changing their choice of cookies as well.

If you do not want this, you can set your browser to inform you about the setting of cookies and to allow this only in individual cases:

[Chrome: Delete, enable and manage cookies in Chrome](#)

[Safari: Managing cookies and website data with Safari](#)

[Firefox: delete cookies to remove data that websites have placed on your computer](#)

[Internet Explorer: Deleting and managing cookies](#)

[Microsoft Edge: Deleting and managing cookies](#)

Disabling cookies may limit the functionality of our website.

## 6. Google Analytics

We use Google Analytics on our website, a web analytics service provided in Europe by Google Ireland Ltd (Gordon House, Barrow Street, Dublin 4, Ireland).

On our behalf, Google uses the information collected to evaluate your use of the website, compiling reports on website activity and providing other services relating to website activity and internet usage to the website operator. For this purpose, Google Cookie processes information about the use of the website, e.g. browser type and version, operating system used, website previously visited, IP address of the computer, time of server request.

We would like to point out at this point that we only use Google Analytics with active IP anonymization. This means that the IP address of the user is shortened by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and shortened there. This shortening eliminates the personal reference of your IP address. According to Google, the IP address transmitted by your browser is not merged with other data from Google.

The processing of this data is only carried out with your consent (Art. 6 para 1 lit a DSGVO), which you have expressly given us based on the cookie settings set. You can revoke this consent at any time, but this revocation does not affect the lawfulness of the data processing carried out until then.

The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored for a period of 14 months.

For more information on Google's use of data, settings and opt-out options, please refer to Google's privacy policy at <http://www>.

In addition, you can use a browser plug-in to prevent the information collected by cookies (including your IP address) from being sent to and used by Google. The following link will take you to the appropriate plug-in: <https://tools.google.com/dlpage/gaoptout?hl=de>.

## **7. Data Transfers**

If your data is transferred to other jurisdictions, including the European Union, we ensure it is protected under legal frameworks such as Standard Contractual Clauses.

## **8. Data Security**

We take necessary and appropriate technical and organizational security measures to protect your personal data from loss, destruction, falsification, manipulation, misuse and unauthorized access. Your data is stored in a secure, state of the art operating environment, with the server exclusively in the legal jurisdiction of the EU.

Access to our website is secured via HTTPS if your browser supports SSL. This means that communication between your terminal and our server is encrypted.

The personal data you enter or disclose is protected from unauthorized access by encrypted transmission, access-protected storage not accessible from the outside and physical protection measures for the servers. The security measures are continuously revised in accordance with technological developments. In addition to SSL encryption, such measures also include regular software and hardware updates, permanent server monitoring and backup management.

## **9. Updates to This Privacy Policy**

We reserve the right to modify this Privacy Policy to reflect changes in our practices or relevant laws.

## **10. Contact Us**

If you have questions or concerns about this Privacy Policy, contact us:

AVILOO Inc.

Address: 4949 S Syracuse St, Ste 550 Denver, CO 80237

Email: [info@aviloo.com](mailto:info@aviloo.com)

Phone: +432236 374 036